

## Information for the Long-Term Supplier Declaration

Dear Customer,

In order to provide orthopaedic technicians all over the world with techniques and products for an optimum treatment at the highest level, the company FIOR & GENTZ develops and sells therapeutic shoes and products for the production of custom-made orthoses.

All our products included in our catalogues are of high quality. The quality standard of the company FIOR & GENTZ has been controlled and certified by an independent certification organisation according to the international standard ISO 13485.

Our customers make high demands on our product quality. To meet these demands we permanently improve our products and the quality of our production processes. During the conception of a new product, we respect the multiple uses of components and parts for different products. This idea of product design has advantages for us and our customers.

In order to always produce in an optimum way, almost all single components are made by different suppliers. Our suppliers are responsible for the quality of the basic materials. Assembly, packing and quality control take place in our own company under strict conditions.

Due to our high demand for flexibility concerning the selection of production methods and suppliers we are not able to follow the origin of the basic materials at the beginning of the process chain. Generally, because of this reason the company FIOR & GENTZ GmbH does not issue long-term supplier declarations.

CTS and CTC carbon fibre sheets or rather pre-cut soles are an exception. Feel free to request a copy of a current long-term supplier declaration.



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Orthotist/Prosthetist  
Jörg Fior



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Graduate engineer  
Ralf Gentz